M.S Aviation Pty Ltd T/A Australian School of Commerce RTO NO. 41089 | CRICOS NO.: 03489A Melbourne Campus: Level 4, 123-129 Lonsdale Street Melbourne, Victoria 3000 Australia Hobart Campus: Level 4, 18 Elizabeth Street, Hobart Tasmania 7000 Australia Ph: 1300 781 194 E: Info@asoc.edu.au

W: www.asoc.edu.au



APPLICATION FOR ADMISSION INTERNATIONAL APPLICANTS ONLY

- Complete all sections using BLOCK LETTERS.
 Attach supporting documents, including copies of your passport and academic documents.
 Students will be charged AUD \$300.00 (non-refundable) Application Fee.

1. Personal Details (Pleas	e choose by placing an X	X in the bo	xes that apply t	o you)		
Title:	□ Mr. □ Mrs. □ Ms.	Other	Gender:	🗆 Male	Female Other	r
Date of Birth: [Day/month/year]			Country of Birth:			
Surname:			Given Names:			
* Please write the name that you used USI and want ASOC to apply for a USI identity document that you choose to	on your behalf, you must wri	ite your nam	e, including any n	niddle names,	exactly as written in the	а
2. English Language Profi	ciency	-				
Do you speak a language other than English at home?	 No, English only Yes, other - please specify 	instructio	ish the language n in your //tertiary studie		🗆 Yes 🗆 No	
How well do you speak English?	□ Very well □ Well □ Not well □ Not at all	□ Very well □ Well Have you taken the English • Test Nam □ Very well □ Well Ianguage test in the last two (2) • Score Ach □ Not well □ Not at • equivalent (if yes please indicate • Date:				
□ Not Required. I am from (ple	ase tick): 🗆 United King	Jdom 🗆 I	reland 🗆 Canad	a 🗆 South A	Africa 🗆 USA	
*Please note that all the students Language, Literacy and Numeracy test commencement.						
Are you of Aboriginal or Torres (For persons of both Aboriginal		mark both	`Yes' boxes)			
□ No	Yes, Aboriginal		Yes, Torres	Strait Islander		
Department of Home Affairs (DHA) Office where you	Onshore (please spece) Officiency	cify the nam	ie)			
applied for your VISA	Offshore					
	□ Yes, please specify t					
Do you have a Unique Student Identifier (USI)	□ I will create it myself	•	5 ,	<pre>/</pre>		
Number?	\Box 1 authorise ASOC to Appendix 3)	create a US	on my behalf	(read the inf	ormation provided below in	I
Unique Student Identifier (USI):						
Please note that from 1 January 20 statement of attainment when you data we submit to NCVER. If you ha Note: Students are required to read Ur for a Unique Student Identifier. Studen	complete your course, if you ave not yet obtained a USI, nique Student Identifier (USI) i	ou do not hav you can app information pr	ve a USI. In additi Iy for it directly a povided below in "Ap	on, we are real thtp://www pendix 3" if the	quired to include your USI in the second sec	
3. Contact Details						
Address (Home Country)	1					
Address:			r			
State/Province:		Co	untry:		Post Code:	
Phone no:		En	nail:			
Residential Address (Australia)					
Address:			ľ			
Suburb:			ate:		Post Code:	
Phone no (home):			one ork:			
Mobile no:			nail:			
Postal Address in Australia (if different from Resid	lential)				

M.S Aviation Pty Ltd RTO NO. 41089 CRI Melbourne Campus:	COS NO.: 03489A Level 4, 123-129 L	onsdale Street I	Melbourne, Vi		ustralia			2
Hobart Campus: Lev Ph: 1300 781 194	el 4, 18 Elizabeth S	treet, Hobart Ta	asmania 7000	Australia				Australian School of
E: Info@asoc.edu.au								Commerce
W: www.asoc.edu.au	1							
Address:								
Suburb:				State:			Post Code:	
Preferred method	: 🗆 Email I	Phone						
Emergency Con	tact Details							
Name of the pers	on:			Relationship	o to you:			
Address:				Mobile/phor	ne no:		Email Id:	
4. Passport De	etails:							
Passport no:				Passport Ex Date:	piry			
Country and place	e of passport			A true copy			s must be prov	vided as
issue: 5. Visa Details	(if applicable	e)		part of your	- application	•		
Visa Type:	(-		VISA Subcla	ass:			
VISA Number:				VISA Expiry	date:			
6. Education A	gent							
Did you chose an Agent? If yes, ple details of the age	ase fill in the	□ Yes	🗆 No	Name of the	e Agent:			
Address:				Mobile:				
Phone:				Fax:				
Email:				Agent Stam applicable)	ıp (if			
7. Overseas S	tudent Health	Cover						
OSHC Arranged		Yes (Fill up P	art A) 🗆			No (r	efer to Part B)	
Part A-Insurer	Details		1					
Name of the Insu	rer:			Member Nu	mber:		Date of expiry:	
Part B	Covernment re	wiros all para	and ontoring	Australia		lica ta hava Ol		
 The Australian Government requires all persons entering Australia on a Student Visa to have OSHC. The length of your OSHC MUST cover the total length of your course(s). Note: ASOC does not apply for OSHC on behalf of students. Students are required to arrange their own health cover. However, ASOC can assist students in arranging their own OSHC. 								
2. The length of Note: ASOC does However, ASOC c	your OSHC MUST not apply for OS an assist student	HC on behalf is in arranging	al length of y of students. their own O	<i>your course(</i> Students are	s).			/er.
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M.S Aviation Pty Ltd trading as Australian School of Commerce Application Form

Version no: 12.0

M.S Aviation Pty Ltd T/A Australian School of Commerce RTO NO. 41089 | CRICOS NO.: 03489A Melbourne Campus: Level 4, 123-129 Lonsdale Street Melbourne, Victoria 3000 Australia Hobart Campus: Level 4, 18 Elizabeth Street, Hobart Tasmania 7000 Australia Ph: 1300 781 194



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	you wish to study at)		holiday breaks)	(26 weeks each)				
 BSB40215 Certificate IV in Business 	 Melbourne, Victoria Hobart, Tasmania 	091393B	52 weeks (12 weeks holiday breaks)	2	\$7000	\$600	\$300	\$7,900

□ BSB50215 Diploma of Business	 Melbourne, Victoria Hobart, Tasmania 	091394A	52 weeks (4 weeks holiday breaks)	2	\$7000	\$600	\$300	\$7900
 BSB60215 Advanced Diploma of Business 	 Melbourne, Victoria Hobart, Tasmania 	091395M	78 weeks (6 weeks holiday breaks)	3	\$11,000	\$900	\$300	\$12,200
□ BSB80615 Graduate Diploma of Management (Learning)	 Melbourne, Victoria Hobart, Tasmania 	093595J	52 weeks (4 weeks holiday breaks)	2	\$12000	\$600	\$300	\$12,900
contact student's a Delivery Location (Delivery Location (Delivery Mode: Fac	Melbourne Campus	5) : Level 4, 1 : Level 4, 18 ourses mentic	23-129 Lonsda 8 Elizabeth Str oned above)	lle Street, Mel eet, Hobart Ta	bourne, Victo asmania 7000	oria, 3000 D	osite: <u>http://asoc</u>	. <u>edu.au/</u> or
	completed any of the						tick any of the belo	w boxes:
Bachelor's Deg	ree or higher 🛛 /	Advanced Dip	oloma or asso	ciate degree	🗆 Diploma	🛛 🗆 Certifi	cate IV 🗆 Cer	tificate III
Certificate II Certificate I Other education (including certificates or overseas qualifications not listed above) if others, please specify								
11. Qualification	n details:							
Name of the Insti						Awarded:		-
	erseas qualificatior	n, has the qu	alification bee	en assessed a	as equivalen	t to an Austr	alian qualificatio	on?
translated copy. If curriculum vitae, e	□ NO tion including copies you believe you ha ttc.)							
12. Schooling	est completed sch	vool lovol2 (T		volv)				
□ Year 12 or equ		-	Year 11 or ed			□ Voar 10	or equivalent	
□ Year 9 or equiv			Year 8 or belo	•			ttended school	
•								
13. Employment	lled in secondary c t	or senior seco	ondary educat	lon?	∃ Yes		□ No	
	wing best describe	es your curre	ent employme	nt status?				
□ Full time emple	oyee	🗆 Part I	time employee	е	□ L	Inemployed-	seeking full time	e work
Unemployed-set	eeking part time w	ork 🗆 Self-	employed - no	ot employing	others 🗆 N	lot employed	I -not seeking ei	mployment
🗆 Employed - un	paid worker in a fa	amily busines	SS			Self-employe	d – employing o	thers
Which of the be	st describes you	r employm	ent sector?					
A - Agriculture	, Forestry and Fish	ning		🗆 B - Minin	g			
🗆 C - Manufactur	ing			🗆 D - Elect	rical, Gas, W	/ater and Wa	ste Services	
🗆 E - Constructio	n			🗆 F - Whole	esale Trade			
🗆 G - Retail Trad	e			🗆 Н - Ассо	mmodation	and Food Se	rvices	
□ 1 - Information						urance Servi	ces	
□ J - Information Media and Telecommunications □ K - Financial and Insurance Services □ L - Rental, Hiring and Real Estate Services □ M - Professional, Scientific and Technical Services								

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E: Info@asoc.edu.au				Commerce	
W: www.asoc.edu.au					
\Box N - Administrative and Support Services		□ O - Public Admin	nistration and Safety		
P - Education and Training		□ Q - Health Care	and Social Assistances		
□ R - Arts and Recreation Services		□ S - Other Service	es, please specify position:		
14 Descens for study					
14. Reasons for study		u iah au nuamatian		a la	
	-		□ It was a requirement of my jo	מכ	
	□ To start my o		□ To try for a different career		
, , , , , , , , , , , , , , , , , , ,		a skills for my job	□ For personal interest or self-	development	
 To get skills for community/voluntary work 15. Recognition of Prior Learning/Credit 		se of others, please	state reason:		
		- 2			
Would you like to make an application for RPL, If you are seeking credit transfer/recognition of prior lear			copies of the course outline/syllabus an	d other relevant	
documents such as academic transcripts, graduation cert recognition. Also attach copies of previous relevant qualit reception.	tificates, grading sy	stem information, etc., s	so that ASOC can assess your eligibility	for credit	
16. Accommodation Requirements	dation				
Do you require assistance in finding accommon options?	dation	□ Yes	🗆 No		
If yes, please specify below.		-			
What type of accommodation arrangements w	ould you like?	□ Shared	Private		
	Please note that ASOC's Student support officer can assist students in finding accommodation by conducting an online search, suggesting accommodation sites, real estate agents in a particular area, however, ASOC doesn't provide accommodation to its				
Do you require assistance for Airport pickup?		□ Yes	🗆 No		
ASOC provides airport pick up. Students are required request for Airport pick up at apply@asoc.edu.au. St pick up fees: AU\$100. There is a help desk available services e.g. UBER, Sky Bus and taxi services. Any other additional information:	udents are reques	ted to contact ASOC a	it 1300 781 194 for any other informa	tion. Airport	
17. Marketing How did you find out about this course?					
· ·	🗆 Friends 🛛	□ Search engines/G	Google 🗆 Other, specify:		
18. Payment Details					
Payment by Credit Card (Please fill in the cr Note: 2% surcharge is charged on every trans			edit card		
Bank Cheque made payable to Australian Second	chool of Comme	erce (ASOC)			
□ Bank Transfer to be made to the following b	ank account:				
Account Name: M.S AVIATION PTY LTD	-	1			
Account Number: 10688590	BSB Acco	ount No: 063009			
Swift Code: CTBAAU25 Bank Name: COMMONWEALTH BANK	<				
Bank Address: 221 William St, Melbour					
19. Application Checklist	1				
$\hfill\square$ Completed all sections of this application	🗆 Attac	ched copies of your Engli	ish proficiency		
□ Attached relevant employment documentation	🗆 Attac	ched any other relevant of	documentation		
□ Attached copies of your passport			nation provided along with this application	on form in	
□ Attached copies of your qualifications	Append	IX 2 and signed the declarat	tion		
□ Filled up PTR questions attached along with the applic for as Appendix 1	ation	and orgined the decident			
NOTE: ASOC is required to report the student to the Dep more for satisfactory course progress in each study per regularly. There has been new regulation set up by Aust below and student's handbook for detailed information of	riod and attend the ralian Skills Quality	eir classes regularly as Authority (ASQA) in ter	the attendance and course progress with	II be monitored	
All prospective students are required to familiarise themselves with the Enrolment policy and procedures of ASOC and Student handbook for detailed information about the campus, facilities, equipments, learning resources, fee payable and fee payment, grounds on which enrolment may be deferred,					

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suspended or cancelled, course progress and attendance policy, complaints and appeals, ASOC's policies and procedures etc. This will be available on ASOC's website http://asoc.edu.au/ or the student's handbook.

Student Declaration and Consent

□ I declare that the information provided on this form and supporting documentation is true and correct.

□ I have read and understood the information in handbook/prospectus including Entry requirements, Privacy policy, Cancellation and Refund policy, Course progress and attendance policy, Complaints and appeals policy and procedures of ASOC provided to me along with this application form.

□ I consent to the collection, use and disclosure of my personal information in accordance with the Privacy Notice above.

□ I have read and understand ASOC's Enrolment policy and procedures. (Available on ASOC website <u>www.asoc.edu.au</u> and student's handbook) I acknowledge that the provision of incorrect information or documentation or the withholding of information or documentation relating to my application may result in the cancellation of my enrolment.

I confirm that I have been fully advised of the fees, cancellation and refund conditions and I agree to be a student at ASOC

□ I have read and understood important information (Appendix 2) provided to me along with this application form.

STUDENT SIGNATURE

Student Date

Note: Students are responsible for keeping a copy of written agreements as supplied by Australian School of Commerce, and receipts of any payments of tuition fees or non-tuition fees.

Appendix 1

Pre-Training Review (PTR)

The Pre-Training Review (PTR) is conducted prior to the enrolment into your course of studies to ensure that the training and assessment provided by Australian School of Commerce (ASOC) is able to meet the student's individual needs.

Before we make an offer, ASOC is required to review the student's current competencies, student needs, English level, support requirements and oral communication skills, in order to enrol them in the most appropriate course to achieve their intended outcomes.

Guidelines for PTR

• Students are required to fill up this PTR form and submit it along with the application form.

 Students are required to read all the details of their course, policies and procedures of the school before filling up the answers.

• Students are required to answer the questions in a true and correct manner.

• Once the filled up PTR form has been submitted to the school, ASOC's Enrolment officer or representative will call and check the student's identity first like name, date of birth and/or course undertaken.

• After verifying the identity of the student, the Enrolment officer or representative will verify the answers provided by the students and check:

- 0 if the students are aware of the policies, procedures and other information necessary for the students.
- if the students have received true and accurate 0 information and if they are suitable to undertake the courses.

• At the final stage of the PTR, Enrolment officer or representative will fill up the pre training evaluation checklist to ensure that the student

Do you have access to	Where to find	Yes	No
enough information to	this	(Please	(Pleas
make an informed	information	tick the	e tick
decision about your		relevant	the
enrolment in this		box)	releva

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is enrolled in a course suitable to his/her needs, abilities, and study/career goals, and to recommend appropriate learning or other support.

Note for students: While conducting PTR, Enrolment officer or representative will take information from this Application form and Pre training review form to identify the support and needs required by the student which includes (but is not limited to) disability support, RPL/CT, English language support, etc.

Students are requested to fill all the questions provided in the form below. If any doubt arises, please contact ASOC administration on 1300 781 194.

The pre-training review ensures that ASOC:

- understands the student's reasons for undertaking the course
- ensures the suitability of the training for the students
- understands the student's current competencies and therefore provides opportunities for these to be assessed

• identifies possible Recognition of Prior Learning (RPL) and/or Credit Transfer (CT), student's English level, oral communication skills, knowledge on Language Literacy and oral communication skills.

· check if the training and assessment strategies employed to deliver the course suits the student's needs, and

· provides relevant support required for the student to succeed in the course.

Please Note: When PTR will be checked and verified via telephone or other digital medium (e.g. Skype) for offshore students, a communication log e.g. through E-mail, call notes, etc. will be retained as an evidence of student declaration, in lieu of the student's physical signature. Response to all the questions will be recorded by the Enrolment officer or representative.

course at ASOC? Let us know if you have	nt box)
questions or need more	
information	

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E: Info@asoc.edu.au

W: www.asoc.edu.au

W: www.asoc.edu.au		
Entry requirements for		
your proposed course Content of your proposed		
course		
Duration of your proposed		
course including holidays Campus at which the		
classes will be conducted		
Whether or not your course includes a work placement		
Delivery method (i.e. class		
/face-to-face/ online or combination)	Student Handbook/pro	
combination)	spectus	
How assessment will be conducted during your course	<u>http://asoc.ed</u> <u>u.au</u>	
The requirement for you		
to undertake an assessment of your		
language, literacy and		
numeracy (LLN) skills prior to the commencement to		
determine any support needs you may have		
during your study.		
*LLN test will be conducted on campus		
using LLN Robot under the		
supervision of a qualified assessors.		
Did you get information about indicative course-		
related fees incurred		
throughout the course, applicable fund withdrawal		
Are you aware about the		
school's policies and procedures including RPL,		
internal and external		
complaints procedures, appeals processes?		
Are you aware that the availability of complaints		
and appeals processes or		
any such agreement does		
not remove your rights to		
not remove your rights to take action under the		
take action under the Australia's consumer protection laws?		
take action under the Australia's consumer	_	
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment	_	
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen	_	
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)? Have you been advised that,		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)? Have you been advised that, as part of the view or audit		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)? Have you been advised that, as part of the view or audit of your training, you may: a. Receive a survey from		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)? Have you been advised that, as part of the view or audit of your training, you may: a. Receive a survey from the National Centre for		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)? Have you been advised that, as part of the view or audit of your training, you may: a. Receive a survey from		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)? Have you been advised that, as part of the view or audit of your training, you may: a. Receive a survey from the National Centre for Vocational Education Research (NCVER) and/or an invitation to		
take action under the Australia's consumer protection laws? Are you aware about your obligations in regard to study hours commitment and course progress requirements to successfully complete your chosen course & the conditions under which you might be reported to the Department of Home Affairs (DHA)? Have you been advised that, as part of the view or audit of your training, you may: a. Receive a survey from the National Centre for Vocational Education Research (NCVER)		

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policies (refund), course		
progress/attendance		
monitoring policy,		
satisfactory academic		
performance, assessment		
information and methods?		
"Course progress and		
Attendance" requirements,		
procedures for monitoring		
attendance and course		
progress.		
*Course progress:		
Students must maintain		
satisfactory course		
progress requirements i.e.		
to be successful in		
completing or		
demonstrating competency in at least		
50% of the course		
requirements in any study		
period of the studies to		
achieve minimum		
competency level.		
*Attendance		
requirements: Students		
must maintain satisfactory		
attendance i.e. maintain a		
minimum of 80% of the		
attendance.		
Did you get information		
about the grounds upon		
which your enrolment or		
course may be deferred,		
suspended or cancelled?		

b.	Be contacted by someone authorised by the funding body and/or the Regulator to talk to you about your training					
	Would you like further information on any of the items listed above?					
Are you willing to commit to undertake a minimum of 20 hours of study and work-related assessments as this qualification requires minimum 20 hours of study week?						
	ase give us a call on 13 <u>@asoc.edu.au</u> if you are fa			nail on		

Suitability of this course for you

1. Reasons for Study
🗆 To get a job
To get a better job or promotion
It was a requirement of my job
To develop my existing business
To start my own business
To try for a different career
To get into another course of study
I wanted extra skills for my job
For personal interest or self-development
To get skills for community/voluntary work
Others

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In case of others, please state the reason:_____

- 2. How is this course able to help you in your future career prospective?
- What previous experience have you had in an area/ industry directly related to this course?
- 4. Why did you choose Australian School of Commerce as your desired course provider for this course?

5. Do you require any kind of support in English language proficiency? If yes, please specify what kind of support? *Students are requested to fill up the questions related to English language proficiency mentioned in the application form-Section 2*

6. Do you require any kind of support? If yes, please specify what kind of support?

7.Mode of Study/Learning Style: Thinking about how you'll best learn, which method will suit you the best?

□ Classroom face to face based □ Workplace experience □ Mixed-mode of online learning and face to face

□ Other, please specify

8. Computer and Internet Skills	Yes	No
Do you have regular access to computer devices and the internet?		
Do you use MS Office applications, e.g. Microsoft Word, Power-point etc?		
Do you find it easy to use search engines such as Google and using the internet in general?		
Do you require any kind of computer related If yes, please specify below.	support?	
□ Yes		
□ No		

9. Do you wish to apply for an RPL?

RPL (Recognition of Prior Learning) is a form of assessment that recognises skills and knowledge gained through formal training conducted by industry or education, work experience and life experience.

 $\hfill \mbox{ Yes, (please fill RPL Application Form available on ASOC's website) }$

🗆 No

10. Would you like to apply for CT?

(Credit Transfer) a system whereby successfully completed units of competency contributing towards a degree or diploma can be transferred from one course to another.

Yes, (please fill CT Application Form available on ASOC's website)
 No

Appendix 2

Important Information for Students

Please read the below given information carefully before signing the application form. Students may contact ASOC for any further information or email us at <u>apply@asoc.edu.au</u>. It is advisable to read Student's handbook for detailed information.

Course Monitoring and Attendance Policy

Australia School of Commerce has a Course Monitoring and Attendance Policy which states that the students are required to maintain satisfactory course progress throughout the course. Students are also required to attend their classes and maintain 80% of attendance throughout the course. Low attendance implies that students might not be able to complete their course on time and this will lead to students breaching their visa conditions. Hence, students are required to attend classes in accordance with course timetables to make satisfactory course progress. ASOC is required to report students on the basis of unsatisfactory course progress to the Department of Home Affairs (DHA).

Satisfactory course Progress: where a student is able to meet course progress requirements for a study period as identified in the Training and Assessment Strategy for each course. Satisfactory course progress is defined as successfully completing or

M.S Aviation Pty Ltd trading as Australian School of Commerce Application Form Version no: 12.0 demonstrating competency in at least 50% of the course requirements in that study period.

Hence, students are required to attend classes in accordance with course timetables to make satisfactory course progress. ASOC is required to report the students on the basis of unsatisfactory course progress to the Department of Home Affairs (DHA).

Note: Students will not be reported on the basis of attendance. However, low attendance may lead to unsatisfactory course progress which can lead to you being reported to DHA.

There has been new regulation set up by Australian Skills Quality Authority (ASQA) in terms of Attendance. If an overseas student is not attending scheduled classes, but is making satisfactory progress in their course, then the course duration set may not be suitable for that student—because this may mean that they already have the skills, knowledge and experience to progress in their course without receiving structured training.

Refer to Course Monitoring and Attendance Policy available on website or refer to Student's handbook.

Fee Payment

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a) The initial tuition fee, application fee, textbook and material fee (if applicable) as stated in the offer letter must be paid in advance before the commencement of the course for confirmation of enrolment at the school.

b) Students are not required to pay more than the initial tuition fee amount as stated on the offer letter (or 50% of the tuition fee) before the start of the course. However, students can pay more than 50% if they wish to do so. Any amount of fees paid before the start of the course will be reflected on the Confirmation of Enrolment (COE).

c) Any remaining tuition fees can be paid through payment plan arrangements. All students are required to understand and sign the fees agreement which states the next instalment amounts with the due dates. All due dates on the tuition fees are kept at standard 15th of every month.

d) Student must pay full tuition fees for each term by the due date or as specified in the invoices unless any other payment plan/arrangement is agreed with the school.

e) Tuition fees will be payable to the school by a bank draft or telegraphic transfer (or other approved payment options) in Australian dollars as agreed by the school.

f) Student must pay their fee directly to Australian School of Commerce. Student should not pay the fee to the agent and/ or third party in relation to the application for enrolment.

g) If a student fails to make the payment of the outstanding fees even after a final notice and/or email, "Intention to cancel Enrolment" letter will be sent to the student on the 18th of the following month. Student's enrolment will be cancelled after 21 days of final notice. The suspension of enrolment will cause following restrictions to apply:

i. Loss of access to the school library service, learning management system, classroom, computer system including internet and others.

ii. Loss of access to enrolment records, results and academic certificates.

iii. Inability to attend any classes where this may result in students having to repeat missed work and/units.

The student has the right to appeal against the decision from the date of letter. Refer to complaints and appeal policy for information available on ASOC's website.

If the student decides to appeal against the decision, his/her enrolment will be kept active until both internal and external appeal process is completed.

h) If students choose not to appeal against the school's decision and makes no further payment or do not contact the school concerning their debt, their enrolment may be cancelled, and the student will be reported to the Department of Home Affairs for non-payment of fees.

i) If student decides to not appeal against the decision and accepts to pay the fees, then students will be required to pay the full dues along with late fee of \$50 per week.

ASOC COURSE FEE REFUND TABLE			
Refund circumstances			Applic ation Fee
Withdrawal at least 12 full weeks or more prior to agreed start date.	100%	100%	No refund
Withdrawal between 6 to 11 full weeks prior to the agreed Start date.	50%	100%	No refund
Withdrawal in 5 full weeks or less	No refund	No refund	No refund
Withdrawal after the course start date	No refund	No refund	No refund
Course withdrawn by the school	100%	100%	100%
Application rejected by the school	100%	100%	No Refund
The course is not provided fully to the student because the	Refund of unused portion of tuition fees for future terms	No refund	No refund

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j) An additional fee for re-assessments will be applicable when:

 Students have to undergo reassessment after two additional attempts.

(Reassessment fee), or

• Students have to repeat a subject (unit fee).

k) Students who enrol in additional courses will be required to pay a separate tuition fee as specified for the course.

I) The tuition fee charged to the student will remain the same provided the student remains enrolled in the same course. If the student transfers the course, tuition fee for the transferred course will be applied.

Please Note: Fees is subjected to change without prior notice. Students are advised to contact student administration for updated fees and charges.

m) If the student's visa status changes (e.g. becomes a temporary or permanent resident), the student will continue to pay full overseas student fees for the duration of the enrolled program.

n) ASOC reserves the right to engage in any third party to recover any outstanding fees payable to the school. The cost incurred to the school for engaging a third party to recover such outstanding fees will be charged to the student.

0) ASOC applies the following procedures to ensure all students are treated fairly and with integrity when applying for refunds.

p) All refunds applications will be submitted to the student administration department and the following procedures will be followed in assessing the application.

q) All 'refunds' will be approved by the Administration manager and the applications will be processed within 10 working days of the application being placed.

Refund of Tuition fees

A student who wishes to apply for a refund of tuition fees in accordance with this refund policy should do so by filling up a Refund Application form available at ASOCs reception or on the ASOC website at www.asoc.edu.au and submit with other supporting documents at one of the location where you are enrolled. The documents should be submitted to:

Administration Manager

Australian School of Commerce,

Level 4, 123-129 Lonsdale Street Melbourne, Victoria 3000 Australia or

Level 4, 18 Elizabeth Street, Hobart Tasmania 7000

Or email us at apply@asoc.edu.au

All students' refunds are conditional on the following:

school has a sanction imposed by a government regulator.			
Visa refused prior to the course commencement	Total amount of the pre-paid fees received by ASOC for the course in respect of the student course less the following amount (a) 5% of the total amount of pre-paid fees that the provider received in respect of the student for the course before the default day; or (b) a maximum sum of \$500 whichever is lesser	100%	No refund
Visa is refused after the commencement of the studies due to not meeting visa requirements.	The refund amount = weekly tuition fee x the number of weeks in the default period a. The weekly tuition fee = total tuition fee for the course / number of calendar days in the course x 7. This amount is rounded up to the nearest whole dollar. b.The number of weeks in the default period = number	No Refund	No refund

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	of calendar days from the default day to the end of the period to which the payment relates/7		
RPL fee	No refund if the 'Statement of Attainment' is provided	No refund	No refund
Visa refused due to submission of the fraudulent documents by or on behalf of the student	No refund	No refund	No refund
Withdrawal from the course without notification or breaching their visa conditions	No refund	No refund	No refund
Withdrawal after the agreed start date	No refund	No refund	No refund
Visa cancelled due to actions of the student	No refund	No refund	No refund
Student abandons the course	No refund	No refund	No refund
The school cancels an enrolment due to serious student misconduct	No refund	No refund	No refund

Note: If a student's enrolment falls within no refund timelines before the agreed start date of the course and the student decides to withdraw from the course, then there will be no refund.

For example: If a student enrols in week 5 before course start date, he/she will not be eligible for refund if student withdraws from the course as enrolment falls within no refund time period of 5 weeks prior to the agreed start date of the course.

COOLING OFF PERIOD

ASOC will provide applicants a 7-day cooling off period. This means that if a student accepts the offer letter to study at ASOC and pays ASOC relevant course fees as per the signed agreement. If the student changes their mind (for any reason), a full refund of course fees paid till date will be provided. Students must notify ASOC in writing within 7 days of the signed agreement date.

STUDENT'S RIGHTS TO APPEAL

- a. Any student who is refused for a refund by the school may appeal within 20 working days in writing to the student Administration Manager and follow the complaints and appeal process of ASOC.
- b. The school's appeal process does not restrict the student's right to pursue other legal avenues.

The written agreement and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to take action under the Australian Consumer Law if the Australian Consumer Law applies.

Timeline for refund

It is to be noted that refund will be made available to students differently based on the student's default and providers (ASOC) default.

- i. In case of Student default: Refund will be paid within the period of 20 working days after receiving written notification/claim from student and relevant forms duly signed by the student.
- **ii.** In case of Provider's (ASOC) default: Refund will be paid within the period of 14 days after cessation of the course.

Please refer to detailed information on fee payment and refunds on the Fee payment and Refund policy available on ASOC's website or student's handbook.

Tuition Protection Services

The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students whose

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education providers are unable to fully deliver their course of study. The TPS ensures that international students are able to either: • complete their studies in another course or with another

- education provider or
- receive a refund of their unspent tuition fee
 For more information, please visit <u>https://tps.gov.au/Home/NotLoggedIn</u>

Media Consent

From time to time, ASOC staff may request to take photographs/videos or verbal/written interviews/testimonials of students at ASOC or at places where the student is involved in an activity. These creations may be used in a classroom, or at on-thejob work activities or could be published by ASOC in print, digital or broadcast media such as documents, the student magazine, website, television, YouTube, social media platforms, newsletters, displays, journals, professional development materials for trainers and marketing collateral. Staff may also at times request that students provide any of the above of the students' own creation for the same purposes.

□ I consent to the use of my photos / videos / testimonials / interviews to be used in ASOC's promotional materials prepared for marketing purposes in Australia and overseas.

Media Consent withdrawal option

You have the right to refuse the use of your image or work. You may also decline the media consent by choosing "no consent" option below or withdraw your consent any time by sending an email or contacting ASOC student administration.

□ I do not consent to the use of my photos/videos/testimonials/interviews to be used in ASOC's promotional materials prepared for marketing purposes in Australia and overseas.

Complaints and Appeals Policy

ASOC has a student's "Complaints and Appeals Policy and Procedure" to provide students with a fair and equitable process for resolving any disputes or complaints they may have. After completing ASOC's informal and formal complaints processes, a student dissatisfied with

the outcome may lodge an internal appeal. If dissatisfied with the outcome, the student may lodge an appeal externally i.e. request mediation through the Overseas Student Ombudsman, which is free of cost. It is important that the student refers to a detailed complaints and appeals procedure in student's handbook. Alternatively, it can be obtained from the Administration or viewed at website www.asoc.edu.au.

IMP NOTE: The Overseas Students Ombudsman is a free and independent service (phone 1300 362 072).

Examples of an external or independent body or person may include:

- private conciliators or dispute resolution counsellors
- a complaints and appeals body established by a peak industry body
 representatives of Commonwealth and state or territory
- government departments including the
- Office of the Training Advocate; or
- Commonwealth and state or territory offices of the Ombudsman may be the appropriate body for a public provider.

The Overseas Students Ombudsman (OSO)

The Overseas Students Ombudsman investigates complaints about problems that overseas students have with private education and training in Australia. The Ombudsman's services are free, independent and impartial. You can find out more about this service on their website: http://www.ombudsman.gov.au/.

Privacy Notice

Personal information may be collected and disclosed to relevant bodies which may include verification of a student's previous qualifications, Commonwealth and State Agencies and Department of Home affairs regarding change in enrolment details or in case of a breach of the visa conditions such as unsatisfactory course progress.

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Australian School of Commerce (ASOC) will endeavor to take all the reasonable steps to protect personal information from misuse, loss or unauthorised access, modification or disclosure.

Australian School of Commerce stores and uses personal information only for the purposes of administering student enrolment and education. The information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal or other regulatory authority requirements.

Information is collected on this form and during your enrolment in order to meet the obligations of school under the ESOS Act and the National Code 2018; and to ensure student compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2019 and the National Code of Practice for Providers of Education and training to Overseas Students 2018. Information collected about you on this form and during your enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Scheme and the TPS Director. In other instances, information collected on this form or during your enrolment can be disclosed without your consent where authorised or required by the law.

Under the Data Provision Requirements 2012, ASOC is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on this application form, USI and your training activity data) may be used or disclosed by ASOC for statistical, administrative, regulatory and research purposes. ASOC may disclose your personal information for these purposes to third parties, including:

- Commonwealth and State or Territory government departments and authorised agencies;
- National Centre for Vocational Education Research (NCVER);
- Personal information that has to be disclosed to NCVER may be used or disclosed by NCVER for the following purposes:
 - populating authenticated VET transcript
 - pre-populating ASOC's student application/enrolment forms
 - facilitating statistics and research relating to education, including surveys and data linkage

• Understanding how the VET market operates, for policy, workforce planning and consumer information; and Administering VET, including programme administration, regulation, monitoring and evaluation.

You may receive an NCVER student survey which may be administered by an NCVER employee, agent or third-party contractor. Please note that you may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use and disclose your personal information in accordance with the Privacy Act 1988 (Cth), the VET Data Policy and all NCVER policies and protocols (including those published on NCVER's website at **www.ncver.edu.au**).

Access, correction and complaints

You have the right to seek access to or correction of your own personal information. You may also complain if you believe your privacy has been breached. Complaints and Appeals policy and procedures is available on ASOC's website and can also be made available from the reception.

Emergency Medical Indemnity



I also authorise ASOC or their representative to obtain Medical Treatment in the event of an emergency. I indemnify ASOC or their representative.

Appendix 3: Unique Student Identifier

If you wish for Australian School of Commerce (ASOC) to create a USI on your behalf, be aware of the following:

ASOC will collect information about you for the purpose of creating a USI, this information is collected under the Student Identifiers Act 2014

This information can only be used for:

- Applying, verifying and giving a USI
- Resolving problems with a USI; and

 \bullet Creating authenticated vocational education and training (VET) transcripts;

This information may be shared with:

• Commonwealth and State/Territory government departments and agencies and statutory bodies performing functions relating to VET for:

 \bullet The purpose of administering and auditing VET, VET providers and VET programs;

- Education related policy and research purposes; and
- To assist in determining eligibility for training subsidies

• VET regulators to enable them to perform their VET regulatory functions;

• VET admissions Bodies for the purpose of administering VET and VET programs,

• Current and former Registered Training Organisations to enable them to deliver VET courses to individual, meet their reporting obligations under the VET standards and government contracts and assist in determining eligibility for training subsidies;

 \bullet Schools for the purpose of delivering VET courses to the individual and reporting on these courses;

• The National Centre for Vocational Education Research for the purpose of creating authenticated VET transcripts, resolving problems with USIs and the collection, preparation and auditing of national VET statistics;

• Researchers for education and training related research purposes;

• Any other person or agency that may be authorised or required by law to access the information;

• Any entity contractually engaged by the Student Identifies Registrar to assist in the performance of his or her functions in the administration of the USI system; and

Will not be disclosed without your consent unless authorised or required by or under law.

If you would like us (ASOC) to apply for a USI on your behalf, you must authorise us to do so (refer to USI section mentioned above in the application and declare that you have read the privacy information at https://www.usi.gov.au/documents/privacy-notice-when-rto-appliestheir-behalf. You must also provide some additional information as noted below so that we can apply for a USI on your behalf.

Students will be required to fill up USI Application form during induction prior to the course commencement.

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OFFICE USE ONLY

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Staff Member			
Signature			
Date:			
Student ID:			
Student Applicat	ion Ch	necklis	st
Particulars	Yes	No	Comments (if required)
Student Management System Updated			
New Student/Existing Student			
Any support need identified on application form are discussed with the student and forwarded to relevant support officer to make arrangements for support.			
Student Enrolment Activated			
ID number Issued			
Student Management System Updated			

Pre-Training Review

Note to the Enrolment officer or representative: During PTR interview call, please make sure you identify the student's identity by asking name, Date of Birth, and/or course undertaken to maintain the integrity of the Pre-training review (PTR).

Qualification applying for:	
Student name:	
PTR call conducted via:	 Face to face Telephone Other, please specify

Pre-Training Evaluation Checklist	
Australian School of Commerce must use this pre-training ensure that the student will be enrolled in a course suitabl needs, abilities, and study/career goals, and to recommen appropriate learning or other support.	le to their
Student's identity has been verified.	□ Yes □ No
Understands course information including entry requirements, units, course duration, including holidays, mode of study, location and assessment methods	□ Yes □ No
Has appropriate work experience, level of skills and the ability to undertake this course successfully	□ Yes □ No
Enrolment in this course is aligned with the student's work/career plans	□ Yes □ No
Student is aware of the course progress and attendance requirements including deferment suspension and cancellation of the course	□ Yes □ No
Student is fully aware of the fees including tuition and non-tuition fees. Student is also aware of refund policy and procedure	□ Yes □ No
Student meets the entry requirements specified for the course including English requirements, academic requirements, age, and has the ability to undertake this course successfully.	□ Yes □ No
Student is eligible for RPL/CT (if yes, please initiate RPL/CT process) Student is aware of the visa obligations including change	□ Yes □ No □ Yes
of address and full-time study requirements.	
Student has displayed appropriate listening and oral communication skills.	□ Yes □ No
A copy of the ASOC indicative fee schedule has been supplied to the student.	□ Yes □ No
Training plan is established based on the information provided	□ Yes □ No
The ASOC Recommendation	
Enrolment to proceed	□ Yes □ No
If additional assistance/recommendation for support or an identified, please ensure proper processing to the Student Services/Academic Department.	
Recommendations on the required support/adjustm conjunction with the application form)	ents (in
Enrolment Officer or Representative	
Name:	
Signature:	
Date:	